## Scope of Work: Online Subject Matter Expert Vet: Companion Animal End-of-Life Doula Professional Certificate

## **During the Course**

- Discussions:
  - o Community Discussion Board: Monitor the "Ask the Vet Expert" thread
    - Provide introduction post
    - Respond to all corresponding posts/questions.
  - o Module Discussions:
    - Working in collaboration with the instructor, respond to posts focusing on thoughtful responses that facilitate deeper conversations and provide constructive, supportive feedback where appropriate.
- **Email:** Be available via email for student questions. Respond to student emails within 24 hours on weekdays and 48 hours on weekends.
- **Time Commitment:** Please plan to spend approximately 5-7 hours per week on the course.
- **Escalation:** Please escalate questions/issues as appropriate to the lead instructor and/or instructional design team.